

# ENVIROWASTE

## The Client

Enviro Waste is a solution-focused waste removal and waste management company with customer service at the forefront of its values.

With a mission to provide the perfect solution for all commercial waste needs, Enviro Waste often work with Encore to provide a bespoke experience that is tailored to their clients' waste management needs.

## The Challenge

With regulations around COVID-19 changing the landscape of the construction industry, Enviro Waste understand the importance of adapting their services to adhere to their clients' needs.

There is now an increasing demand for the safe disposal of air filters, which requires specialist knowledge and involves high-risk. Enviro Waste turned to Encore Environment to help support a collection of air filters nationwide with a quick demand turnaround time.

## The Solution

At Encore, our nationwide chain of vetted suppliers, from major names to family-run SMEs, enables us to offer waste management services for construction sites and businesses of all sizes and complexity. With this in mind, Encore coordinated and arranged for collection of the air filters from various locations, as well as safe disposal of the items - allowing Enviro Waste to support



An example of the type of air filters Encore can arrange collection for

their clients' needs in the required time.

We also ensured the chosen supplier was fully aware and informed of site specific restrictions and requirements on site - in this case, COVID-19 related - to allow the best possible service.

Encore supplied each site with a fully compliant waste transfer note, in order to comply with the EA guidelines, and provided access to their own portal to download Duty of Care documents and site information in relation to each specific site.

## The Results

Encore orchestrated the successful collection and disposal of the air filters for Enviro Waste's client by efficiently using our

resources to ensure the requirement were met within the demand turnaround time.

Following Encore's extensive procurement process, each site was assessed individually to guarantee the best procurement across multiple suppliers - resulting in cost savings for the client.

At Encore, we understand that with the pandemic brings more requirements around waste away and compliant disposal. Encore continues to work with clients, including Enviro Waste, to provide safe disposal of air filters, in line with the Environment Agency standards. In such a challenging time, it is absolutely essential to keep construction safe, but also moving forward efficiently and without risk.

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We came to Encore for help to service a national contract for the areas we are unable to cover ourselves. Our experience with them has proved to be excellent. The team are extremely helpful, professional and responsive to the requirements of our client. I feel as confident working with Encore as I do sending our own vehicles to site...

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- Barry Lamb, Head of Commercial Sales & Partnerships

